

# **ITS Technical Notes**

## **Windows Enterprise Announcement**

### **December 15, 2008 – Possible Withdrawal of ITS Support for Eudora Pro**

There is a possibility that ITS will withdraw support of the email package Eudora Pro. The reason for this possible action is that Eudora Pro has been an “end of life” product for several years by the original manufacturer (Qualcomm). No updates relating to security issues have been coming. Spam and junk mail detection in a rapidly changing email environment continues to be a problem. If support for Eudora Pro were to be withdrawn by ITS it would not happen for a minimum of six months. Even after support is withdrawn current users of Eudora Pro could continue to use the product (the product will not cease functioning after a period of time). However, extended aid in assistance in problems would go away and the promotion of the product as a current email solution would stop.

If you have comments, concerns, or issues regarding the possible withdrawal of support for Eudora Pro, send email to Frank Poduska [ITCSV] at [frank@iastate.edu](mailto:frank@iastate.edu) or Steve Kunz [ITSYS] at [skunz@iastate.edu](mailto:skunz@iastate.edu) .

This topic was discussed at the last WinAdmin meeting (Dec 12, 2008). See the meeting notes at: <http://tech.ait.iastate.edu/win2000/admin/WinAdmin.2008.12.12.pdf>