

Windows Administrators Meeting
March 11, 2011
Notes (taken by Steve Kunz [ITSYS])

Meeting Started (9:00)

Announcements

- **Windows 7 & Windows Server 2008 R2 Service Pack 1:** Microsoft has released service pack 1 for Windows 7 and Windows Server 2008 R2. This product is present on the enterprise WSUS server (sus.iastate.edu) server and it has auto-approved for “install”. It has been noted by several people that this service pack install can take a l-o-n-g time (hours). Many users become impatient and fear it is “locked up” and reboot. This can cause problems. Refer to the discussions in the CCSG mailing list for some ways to deal with “problem systems”.
- **Upcoming Data Security Standards:** Maury Hope [CIO office] gave a presentation at the last CCSG meeting on upcoming data security standards the will be ISU policy. All IT staff are encouraged to read these documents and provide feedback to the CIO office. See the following SharePoint site location for the documents:
<https://webspacespace.eng.iastate.edu/mailhub-auth/Shared%20Documents/Forms/AllItems.aspx>
This policy will cover many new requirements (system access, password policies, multi-factor authentication, etc.) that will be required for systems holding sensitive data.
- **Suspended users no longer appear in the GAL starting 2/2/11:** Effective 2011.02.02 any NetID-based Active Directory user that is suspended via normal ITS provisioning AND has an Exchange mailbox will no longer appear in the GAL (the Exchange Global Address List). Likewise, if such users are unsuspended at a later date (via normal ITS provisioning) they will reappear in the GAL. Display in the GAL for suspended users is not a good idea since they can no longer send or receive email. This change does NOT affect bang accounts or resource account (rooms, etc).
- **"User Suppressed" gone starting 2/23/11:** Prior to February 23, 2011, the string “user suppressed” appeared in AD for personal attributes (firstname, lastname, address, etc) of people who requested “no information release”. Effective 2011.02.23 the personal information fields will simply appear “empty”.
- **Suspensions ran March 8-9:** The regular suspension process ran March 8-9. This process suspends accounts for users who are no longer eligible for them (or are sponsored/affiliate accounts which the sponsor did not renew). See section 7 of the following document for more information on ITS account provisioning:
<http://www.ait.iastate.edu/pubs/ggs317/ggs317.pdf>

Demo: ASW Mail-List to AD Contacts [Steve Kunz - ITSYS]

Steve Kunz [ITSYS] gave a demo of the new check-box on ASW list maintenance for creating an Exchange contact for an ASW mail list (Manage Lists->View/Update a List's Properties->Mail/Included in the Exchange GAL). Kunz demonstrated how the

check-box creates a contact in the GAL and how the GAL display-name can be altered at any time. Kunz also demonstrated how an email is sent to the list-owner if the Exchange contact has a conflict with an existing mail-enabled AD object with the same SMTP address. The email indicates the conflicting object and suggests how to resolve the conflict. Documentation is not yet available for this feature (I will try to get a TechNote written next week and will post an announcement when it is ready).

Demo: Granular Password Settings [Steve Kunz - ITSYS]

Steve Kunz [ITSYS] gave a demo of the “Password Setting Object” support soon to be in production. OU managers will be able to provide the Enterprise Admins with an OU or group which contains users they wish to provide more restrictive password policies on. The PSO design being implemented is discussed in detail here:

http://www.tech.ait.iastate.edu/windows/admin/PSO_Planning.pdf

Open Discussion

There was no time for open discussion.

Meeting Adjourned (10:00)

Next meeting is scheduled for April 8 (provided a sufficient agenda exists).