

Windows Enterprise Announcement

February 2, 2011 – Suspended Exchange Users No Longer Appear in GAL

Effective 2011.02.02 any NetID-based Active Directory user that is suspended via normal ITS provisioning AND has an Exchange mailbox will no longer appear in the GAL (the Exchange Global Address List). Likewise, if such users are unsuspended at a later date (via normal ITS provisioning) they will reappear in the GAL.

Display in the GAL for suspended users is not a good idea since they can no longer send or receive email.

This change does NOT affect bang accounts or resource account (rooms, etc).

For an explanation of ITS provisioning and when accounts get automatically suspended see Section 7 of the following document:

<http://www.ait.iastate.edu/pubs/ggs317/ggs317.pdf>